## **Appendix F: Retest Application**

# Certified Technology Specialist™ CTS®, CTS-D® or CTS-I® RETEST Application

Candidates who do not pass the CTS, CTS-D, or CTS-I exam may retake the exam two additional times (with a minimum waiting period of 30 days between each retake attempt) for **a fee of \$130 USD worldwide** (plus any applicable taxes) for each retake attempt by using the CTS Exam Retest Form, no later than 120 days from the date of the last exam attempt.

Candidates RETESTING for the CTS, CTS-D, or CTS-I exams administered by Certification Committee must complete all applicable sections of this application along with payment in order to RETEST the CTS, CTS-D, or CTS-I exam. This retest application must be e-mailed, mailed or faxed with payment to the AVIXA Certification Office at:

AVIXA, Attn. Certification Office 11242 Waples Mill Rd., Suite 200, Fairfax, VA 22030 1.800.659.7469 or +1.703.273.7200 +1.703.991.8259 Fax certification@AVIXA.org www.AVIXA.org

#### Note:



Candidates RETESTING are strongly encouraged to carefully review the CTS, CTS-D or CTS-I Candidate Handbook again, available online at www.AVIXA.org BEFORE applying to RETEST in order to obtain important information regarding preparing for the exam, the RETEST application and testing process including all fees, as well as the Exam Content Outline and references for the exam.

## Applicant Information - Please Print



#### **Important Note:**

Name must match your government issued identification that will be presented at the testing center. Failure to do so will result in being denied exam access

First (Given) Name	Last (Family) Name					
	ZIP/Postal Code					
	Country					
	FAX					
Retesting for:   C1	(If known) S □ CTS-D □ CTS-I Date of original test:  RETEST if you have previously retested (Maximum of two retests total are					
	ations Request: ☐ Yes ☐ No					
	Note:  If yes, you must complete the Request for AVIXA Examination Special Accommodations AND AVIXA (CTS, CTS-D, CTS-I) Examination Healthcare Documentation of Disability Related Needs found in the Candidate Handbooks online at <a href="www.AVIXA.org/certification">www.AVIXA.org/certification</a> and email, mail, or fax it to the AVIXA Certification Office a minimum of 45 days					

prior to your desired testing date.

#### **RETEST ONLY Agreement and Signature**

- I authorize the Certification Committee to obtain any background information necessary to verify the accuracy and completeness of my responses to all questions contained herein.
- I understand that Certification Committee may audit candidate applications to verify
  experience or education either prior to or after an examination is taken, or after the results
  are announced. I agree to cooperate with such audit and further understand that providing
  false information for verification of experience or education, or having others to do so is a
  violation of the CTS Code of Ethics and Conduct and may result in sanctions.
- I hereby certify that I have read all portions of this application and the CTS Candidate
  Handbook and believe myself to be in compliance with all admission policies related to the
  CTS examination. The information I submit on this application and any documents I have
  enclosed or forwarded are complete, true and correct to the best of my knowledge and
  belief.
- I agree to immediately inform the certification office of all changes to the information included in this application while I am an applicant, and for as long as I am certified by the Certification Committee.
- I hereby attest that I am personally taking the CTS examination I have applied for, solely for
  the purposes of CTS certification. I further understand that I am prohibited from transmitting
  information regarding examination questions or content in any form to any person or entity,
  and understand that failure to comply with this prohibition may result in my certification being
  revoked and/or legal action being taken against me.
- I have read, understand, agree to be bound by the certification-related policies and
  procedures and Code of Ethics and Conduct promulgated by the Certification Committee. I
  understand and agree that my failure to abide by the Certification Committee's policies and
  procedures and Code of Ethics and Conduct shall constitute grounds for rejection of my
  application or denial or revocation of my certification.
- I understand that if successful I will be listed in the online Certification Committee's
  professional certification registry; however, if in the future if I should not want to continue to
  be listed in the online registry, that I should send an email request stating such to
  certification@AVIXA.org or fax/mail the request to the certification office. I understand that
  even if my credentials are not listed in the online directory, AVIXA will continue to verify
  credentials upon request.
- I agree to give the Certification Committee and its agents and contractors permission to
  contact me by U.S. mail, electronic mail, facsimile, or through other media on matters that
  the Certification Committee believes may be of importance to me. Should I wish to be taken
  off the AVIXA mailing list in the future, I will send an email request stating such to
  certification@AVIXA.org, or fax/mail the request to the AVIXA certification office.

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Signature: _				Date:		
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■ I have rea	a, unaersiana,	and agree to the	erms above.	(Please check	box and pers	onally

### **Payment Information**

certification@AVIXA.org

NOTE: Applicable VAT and	USD	Euro	GBP	AUD
taxes are NOT included	Member/Non	Member/Non	Member/Non	Member/Non-
	-Member	-Member	-Member	Member
Retest	130	120	100	175

Note: Applications will not be processed unless accompanied by a payment for the correct amount, signatures and any attachments required as a part of the eligibility requirements. Please indicate payment currency: ☐ USD ☐ GBP ☐ Euro ☐ AUD Please indicate payment method: ☐ I have enclosed a check or money order payable to AVIXA for the appropriate amount as listed above. OR ☐ I authorize AVIXA to charge my credit card in the amount of Credit Card #\_\_\_\_\_Expiration Date\_\_\_\_\_ 3-Digit Security Code \_\_\_\_\_ Type of Credit Card: ☐ Visa ☐ MasterCard ☐ American Express Print Name of Cardholder Signature of Cardholder Print Name of Applicant if Different from Cardholder OR By wire transfer: Note: Wire transfers are acceptable methods of payment, however, added processing time and additional bank fees may occur as a result. The applicant is responsible for any bank fees. ☐ I have sent a wire transfer to AVIXA in the amount of \_\_\_\_\_ Wire transfer #: OR ☐ I have a certification gift card Gift Card #: Mail, fax, or email this application to the following addresses: AVIXA, Attn. Certification Office 11242 Waples Mill Rd., Suite 200, Fairfax, VA 22030 1.800.659.7469 or +1.703.273.7200 +1.703.991.8259 Fax

NOTE: Applicants and stakeholders should download the most up-to-date free edition of the CTS Candidate Handbook that may include important policy and procedure updates by going to the AVIXA website at www.AVIXA.org. Date of this version is 08/16/18 ©2018 AVIXA